



October 15, 2021

Dear friends and families,

A big THANK YOU to all visitors for respecting our pandemic related protocols. Your loved one's safety and well-being is our top priority. Our staff continue making every effort to best serve our residents and your cooperation makes our job easier.

Visitors who show proof of full vaccination may visit with residents in their apartments. Visitors who do not show proof of full vaccination may visit in designated public visiting areas. Visitors are subject to applicable screening and mask protocols. Additionally, we will continue to provide safety reminders each time you enter the building. Your cooperation helps to maintain the health of our community.

- 1) Screening of all who enter the facility for signs and symptoms of COVID-19 to include:
 - Temperature checks
 - Questions/observations about current or recent illness
 - Recent exposure to COVID-19
 - Denial of entry of those with signs or symptoms or those who have had close contact with someone with COVID-19 infection in the prior 14 days (regardless of the visitor's vaccination status)
- 2) Practice hand hygiene
- 3) Wear well-fitting face covering or mask (covering mouth and nose). Any visitor who does not have a well-fitting mask may obtain a surgical mask at the front desk, prior to visitation.

Visitors who are not able to wear source control should avoid in-person visits with residents, particularly if that individual is at increased risk for severe illness from SARS-CoV-2 infection. For these circumstances, alternative visitation options will be discussed.

- 4) Practice Social distancing at least six feet between persons during all visitation and with other residents and staff members. Please do not visit outside designated visitation areas.
- 5) Limit visitation to only your loved one.

Your cooperation and partnership in maintaining a safe environment for you, your loved one and our staff is appreciated. Visitors that are not able to adhere to the infection control requirements during visitation will be asked to leave.

Lackawanna County is experiencing a high number of Covid cases resulting in substantial risk for virus transmission. In efforts to protect all residents, leisure outings are strongly discouraged. Residents who choose to partake in leisure outings may be subject to quarantine until two negative PCR Covid test can be obtained. When the risk of transmission is reduced, previous protocols will be reinstated.



We are following guidance from [\(CDC\)](#), [Department of Health \(DOH\)](#) and [CMS](#) as well as the latest [COVID-19 infection control guidance](#) with relation to its impact on our residents and visitors. We appreciate your understanding and cooperation with our masking and social distancing protocols for our facility. Our utmost priority is to protect the residents and staff and their families.

We are also thankful for all resident families who have received the Covid vaccine. Vaccination helps to curb emerging variants. For those eligible, Covid vaccine booster shots may be recommended to maximize protection. On October 13th, we held our first booster clinic for eligible residents and staff. Future vaccination clinics will be scheduled as needed. Currently 100% of residents and 98% of staff are vaccinated.

Learn more about vaccine facts vs. myths with a downloadable PDF, blog and video blog, which are linked from our website's COVID-19 page. Visitations are monitored and controlled based on the [CDC's county view data tracker](#).

Our Facility's Resident Impact (since the federal government issued reporting requirements on May 8, 2020, through October 15, 2021):

Number of cases	
0	ADMISSIONS: Residents admitted or readmitted who were previously hospitalized and treated for COVID-19
0	CONFIRMED: Residents with new laboratory positive COVID-19
0	SUSPECTED: Residents with new suspected COVID-19
0	TOTAL DEATHS: Residents who died in the facility or another location
0	COVID-19 DEATHS: Residents with suspected or laboratory positive COVID-19 who died in the facility or another location.

As always, we appreciate that you entrust us with the care of your loved ones. If you have any questions, we are always available for you. Thank you again.

Sincerely,

Mia Jacobs, MHA, NHA, PCHA
Executive Director